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www.roughriderelectric.com

Are you ready to power up your career? At Roughrider Electric Cooperative, we're on the lookout for a dynamic, forward-thinking Customer Service Representative to join our expanding team in Hazen. We're not just another employer; we're a passionate, progressive cooperative dedicated to providing unwavering support to our valued members.

Why choose Roughrider Electric? Our commitment to our employees is strong, just like our commitment to our members. We believe in a supportive work environment that not only allows you to thrive professionally but also ensures a healthy work-life balance. Here's what you can expect:

- **Competitive compensation:** Simple! Hard work deserves recognition and rewards.
- **Comprehensive benefits package:** Your well-being is a priority. We've got you covered so you can focus on work-life balance.
- **Ideal work-life balance:** Time is valuable! We are committed to the importance of balance.

Key responsibilities:

As a Customer Service Representative at Roughrider Electric, you'll play a key role in enhancing the member relationship with the cooperative. Participate in the development of member programs and policies that provide benefits to cooperative membership. Provide member education and satisfactory member issue resolution, Safety at Roughrider Electric is a top priority.

Qualifications:

We're looking for someone with the right blend of experience and skills:

- Bachelor's degree in closely related field. *An associate degree, and five (5) years of continuous work experience with customer service may be considered.*
- Experience in customer service and utilizing office technology and software.
- North Dakota driver's license.

Ready to power your career? To discover more about Roughrider Electric Cooperative, delve into the full job descriptions and explore additional job postings, visit our website at www.roughriderelectric.com and click on " Your Cooperative/Career Opportunities."

To apply, send your cover letter, resume, and the completed Roughrider Electric employment application to hr@iea.coop. This opportunity will remain open through **May 26, 2026**.

At Roughrider Electric, we don't just offer a job; we provide a platform for you to shine. Join us and become an integral part of our commitment to delivering innovative energy solutions while fostering strong member relationships. **Your career journey begins here.**

Roughrider Electric Cooperative Inc. is an equal opportunity employer.