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Are you ready to power up your career? At Roughrider Electric Cooperative, we're on the lookout for a dynamic, forward-thinking Manager of Member Services to join our expanding team. We're not just another employer; we're a passionate, forward-thinking cooperative dedicated to providing unwavering support to our valued members.

Why choose Roughrider Electric? Our commitment to our employees is strong, just like our commitment to our members. We believe in a supportive work environment that not only allows you to thrive professionally but also ensures a healthy work-life balance. Here's what you can expect:

- **Competitive compensation:** Simple! Hard work deserves recognition and rewards.
- **Comprehensive benefits package:** Your well-being is a priority. We've got you covered! You can focus on your career.
- **Ideal work-life balance:** Time is valuable! We are committed to the importance of balance.

Key responsibilities:

As the Manager of Member Services at Roughrider Electric, you'll have the opportunity to lead the member services department by optimizing support processes and empowering the team to meet cooperative member needs proactively, ensuring a seamless and positive experience for every member. Safety at Roughrider Electric is a top priority.

Qualifications:

We're looking for someone with the right blend of experience and skills:

- Bachelor's degree in business, communication, marketing or a closely related field. *In lieu of a degree, the applicant must possess sufficient work experience and have at least three (3) years of continuous experience with customer service.*
- Experience in a supervisory role or demonstrated supervisory skills.
- North Dakota driver's license.

Ready to power your career? To discover more about Roughrider Electric Cooperative, delve into the full job descriptions and explore additional job postings, visit our website at www.roughriderelectric.com and click on "Your Cooperative/Career Opportunities."

To apply, send your cover letter, resume, and the completed Roughrider Electric employment application to hr@iea.coop. This opportunity will remain open through **October 20, 2025**.

At Roughrider Electric, we don't just offer a job; we provide a platform for you to shine. Join us and become an integral part of our commitment to delivering innovative energy solutions while fostering strong member relationships. ***Your career journey begins here.***

Roughrider Electric Cooperative Inc. is an equal opportunity employer.