

HOW TO READ YOUR NEW BILLING STATEMENT

- A** Informational and account level messaging can be found here. Examples include the message listed in this bill sample, annual meeting dates and other important information.
- B** The total account balance bubble features an account balance as well as the due date or autopay date.
- C** The bill summary contains the billing date, when the current charges are due, the previous balance, when a payment was received, any past due balance, the current charges for this billing period and the total account balance.
- D** This table details specific meter information, including which rate class the meter is in, the meter number, reading dates, the previous kWh reading, current kWh reading, multiplier, and the usage for the billing period.
- E** A demand reading on an electric bill indicates the highest amount of power (kW) used by a member during a specific time, often measured in 15- or 30-minute intervals.
- F** This chart details the past 13 months of usage and the monthly high and low temperatures throughout those months. Usage is represented with the gray and maroon bars, and temperature is shown as red (high) and blue (low) lines.
- G** Here, you'll discover information about your current service, including a breakdown of charges.
- H** A new, key feature of the bill is the energy usage timeline that details the kWh usage and the number of days calculated for this month. In the next bubble, members can compare their usage quickly with how much kWh they used last month, and then a yearly comparison with this month last year.
- I** If you're paying by check, tear off and send in this section so a customer service representative knows which account to credit.

ROUGH RIDER ELECTRIC COOPERATIVE
Visit us at www.roughriderelectric.com
Phone: (800) 748-5533
Phone Payments: 1-855-949-3416
Email: info@roughriderelectric.com

Name: JANE & JOHN DOE
Account #: 123456000

Billing Date: 06/04/2024
Current Bill Due Date: 06/20/2024

Previous Balance: \$150.00
Payment Received 05/16/2024: -\$150.00
Balance Forward: \$0.00
Current Charges: \$118.00
Budget Amount Due: \$150.00
Actual AR Balance: \$122.00

Budget Amount Due
\$150.00
Due Date: 06/20/2024

Important Messages
ELECTRIC HEAT CREDIT RUNS FROM OCT 1st - APRIL 30th. Please make sure your heat meter breakers are on! Download our SmartHub App to view and pay your bill on a mobile device. Phone payments call: 1-855-949-3416 or visit ROUGHRIDERELECTRIC.COM

Service Address: 123 34TH ST W
Account #: 123456000

Rate	Meter No.	Reading Dates	Readings	Multiplier	kWh Usage	Demand Usage
001	200415	From: 04/30/2024 To: 05/31/2024	Previous: 10354 Present: 11400	1	1046	9.540
013	115532	04/30/2024 05/31/2024	2775	20	180	0.000

Current Service Detail
Meter #200415 123 34TH ST W
KWH Charge: 1,046 kWh @ 0.0840 \$87.86
Base Rate: \$30.00
Total This Service: \$117.86
Operation Roundup: \$0.14
Total Current Charges: \$118.00

Energy Usage Comparison
This Month: 1,046 kWh 31 days
Last Month: 1,432 kWh 30 days
This Month Last Year: 1,088 kWh 31 days
Avg Daily Use: 34 kWh
Avg Daily Cost: \$3.81
Avg Daily High: 54°F

KEEP SEND

ROUGH RIDER ELECTRIC COOPERATIVE
800 Highway Dr.
Hazen, ND 58545

Account Number: 123456000
Bill Date: 06/04/2024
Budget Due 06/20/2024: \$150.00

Check here if your contact information has changed and make changes on the back (701) 483-4425 Home

ROUGH RIDER ELECTRIC COOP
800 HIGHWAY DRIVE
HAZEN ND 58545-4701

0 0 AV 0 0
JANE & JOHN DOE
123 34TH ST W
DICKINSON ND 58601-0000

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The above example bill is subject to minor changes.

More billing information and details can be found on your SmartHub account

