

Your Touchstone Energy® Cooperative 

ROUGH RIDER NEWS

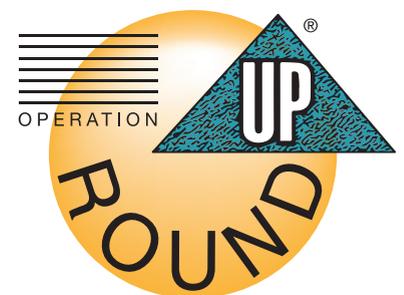
ELECTRIC COOPERATIVE

NOVEMBER 2016





Operation Round Up supports area communities and programs



Roughrider Electric Cooperative members put pennies to good use with Operation Round Up. Each monthly bill is rounded up to the nearest dollar, with the spare change going into an Operation Round Up charitable giving fund. The funds are dispersed biannually by a seven-member board of directors.

All of the board members are service members of Roughrider, chosen from all of the districts within the service area. Current directors are Curt Glasoe, Donna Mae Smith, Linda Krebs, Kathy Reis, Rhonda Steffan, Deb Folk and Casey Gjermundson.

In January, \$18,880 was distributed, and in July, \$22,300 was distributed. Over the lifetime of the program, which began in August 2002, \$391,180 has been raised to help programs throughout the Roughrider service area. More than 60 percent of Roughrider Electric Cooperative members participate in this voluntary program, and each tax-deductible contribution averages between \$6 and \$7 per year, per metered account.

Are you interested in becoming a part of Operation Round Up? Contact our business office at 1-800-748-5533 to enroll and have your spare pennies put to good use.

Operation Round Up recipients 2016

NAME	DESCRIPTION
Richardton Healthcare Foundation	Purchase equipment for Richardton Health Care Center
Boy Scouts of America Troop 4026	Blue & Gold banquet expenses
Badlands Ministries	Family concert expenses
South Heart High School Close Up	Purchase Kennedy Center tickets
Hazen Concert Series	Purchase grand piano
Maah Daah Hey Trail Association	Sponsorship 2016 Trail Association and purchase canopies
Hope Christian Academy	Wireless access points
Golden Valley Rural Fire Protection District	Purchase pumper truck
Knife River Care Center Foundation	Purchase bus
Our Saviour's Lutheran Church WELCA	Purchase material to make quilts for various organizations including Hospice
Beulah Park District	Purchase playground equipment
South Heart Lions Club	Completion of projects
Common Threads Hazen	Purchase material to make quilts for Hospice
South Heart Senior Citizens	Purchase carpeting and TV

Golden Valley Rural Fire Protection District was awarded funds to be put toward the purchase of a used 1996 pumper truck purchased from a fire department in Starbuck, Minnesota. "The pumper truck is in excellent condition, and is a big addition to our department," Fire Chief Kenton Richau says. "We didn't have a pumper truck prior to this, and it will be used for structure fires. In the past, we would have to contact a neighboring fire department for help."

Concert Series is an organization dedicated to advancing the cultural development of Mercer County and the surrounding area through the subscription concert series it offers to its members. Concert Series made a decision to start a fundraising drive to purchase a grand piano. In addition to being used by the Concert Series, this piano would be used by the Hazen Public School, area piano teachers for recitals, the Knife River Chorale and various other community activities.

Concert Series has served the area for approximately 30 years. The effectiveness of the organization is measured by the fact that they continue to offer concerts for their members. The addition of the grand piano will allow Concert Series to expand its selection of artists, and include acts that previously would not be able to perform in Hazen because a grand piano was not available. The purchase of the grand piano is also a boost to the school and the community. ■



Need Help with Heating Costs?

LIHEAP can help.

The Low Income Home Energy Assistance Program (LIHEAP) helps eligible low-income households with home heating costs.

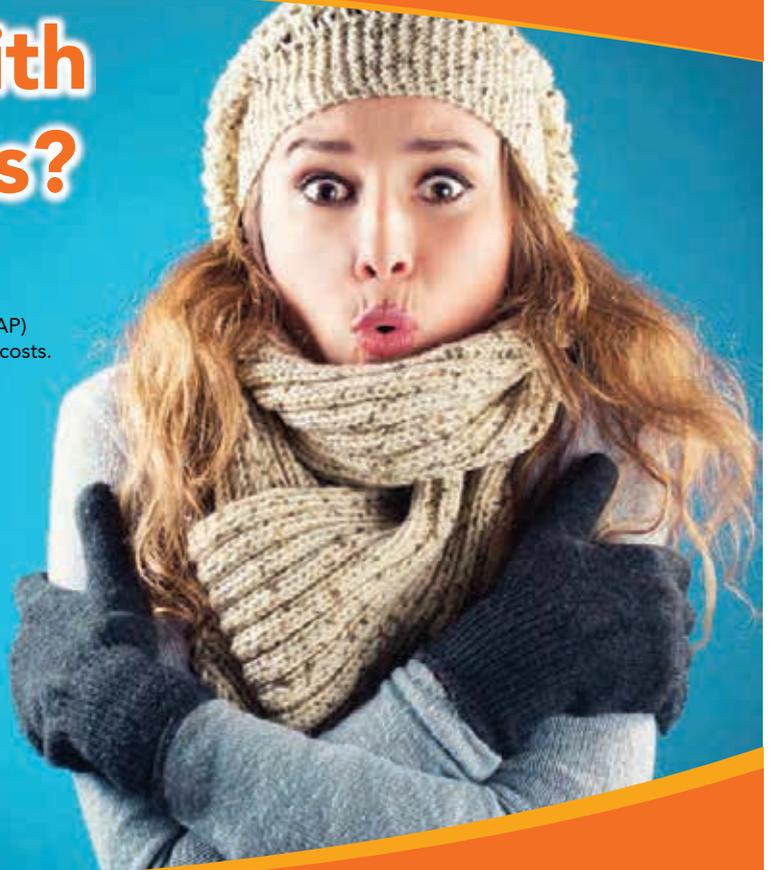
- Heating assistance
- Weatherization services (insulation, weather stripping, etc.)
- Furnace and chimney cleaning
- Furnace repair and replacement
- Emergency assistance

Applications are accepted from October 1 through May 31 for each heating season.

For help filling out and submitting the LIHEAP application, call 1-800-823-2417 ext: 158.



www.communityoptionsnd.com



LIHEAP is federally funded and administered by the North Dakota Department of Human Services and county social service offices.

UP092016

SECURE PAY

DO YOU PREFER TO MAKE YOUR UTILITY PAYMENTS OVER THE PHONE? OUR AUTOMATED SYSTEM, **Secure Pay**, ENSURES A SAFE, RELIABLE METHOD. ALL PHONE PAYMENTS WILL USE THIS **Secure Pay** PHONE SYSTEM. TO PAY USING OUR AUTOMATED PHONE SYSTEM, CALL US TOLL-FREE AT **1-844-241-0260**.



ROUGH RIDER ELECTRIC COOPERATIVE ADDED THIS FEATURE TO BE COMPLIANT WITH THE PAYMENT CARD INDUSTRY (PCI) DATA SECURITY STANDARD. THESE WORLDWIDE REQUIREMENTS ARE DESIGNED TO HELP COMPANIES THAT PROCESS SUCH PAYMENTS PREVENT CREDIT CARD FRAUD THROUGH INCREASED DATA CONTROLS. MOVING TO THIS SYSTEM ENSURES OUR CONTINUED ABILITY TO ACCEPT DEBIT AND CREDIT CARD PAYMENTS.

JUNE 10 to 16, 2017

North Dakota Electric Cooperative

YOUTH TOUR

HIGH SCHOOL
SOPHOMORES & JUNIORS

WRITE A WINNING ESSAY AND WIN A TRIP OF A LIFETIME!

An all-expense-paid trip to WASHINGTON, D.C.

- To enter the essay-writing contest, you must be a sophomore or junior in high school.
- You and your parents or guardian must be served by Roughrider Electric Cooperative.
- If you have a question, contact Brad Quenette, Roughrider Electric, at the address listed below, or call 701-748-2293 during regular business hours.
- The deadline is Jan. 31, 2017. Email entries to bquenette@roughriderelectric.com or mail to: Youth Tour Essay Contest, Roughrider Electric Cooperative, 800 Highway Dr., Hazen, ND 58545-4737.



ESSAY QUESTION:

Democracy is the foundation of our American way of life and of cooperative enterprise. The fundamentals of democracy include voter participation, political party affiliation, and public debate of issues. Describe what you think makes our current democracy strong, and provide suggestions for ways our democracy can be made stronger and more effective.

TOP 3 REASONS TO ENTER THE ESSAY-WRITING CONTEST

1. All-expense-paid trip to Washington, D.C., compliments of Roughrider Electric Cooperative.
2. A whole week to visit unforgettable historic monuments, museums and the U.S. Capitol.
3. A learning experience you'll never forget.

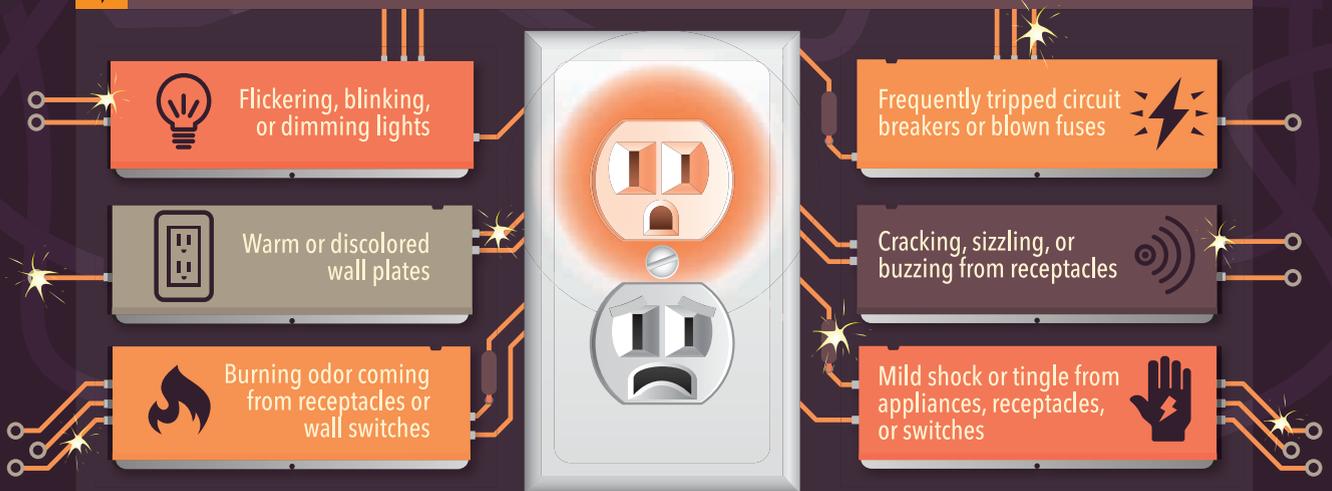
CHECK OUT THE ESSAY-CONTEST GUIDELINES AT

www.ndyouthtour.com and www.youthtour.coop

DON'T OVERLOAD YOUR HOME!

i According to the National Fire Protection Association, **47,700 home fires** in the U.S. are caused by electrical failure or malfunction each year. These fires result in **418 deaths, 1,570 injuries, and \$1.4 billion in property damage**. Overloaded electrical circuits are a major cause of residential fires. Help lower your risk of electrical fires by not overloading your electrical system.

OVERLOADED CIRCUIT WARNING SIGNS

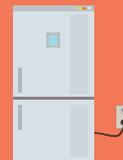


HOW TO PREVENT ELECTRICAL OVERLOADS

Never use extension cords or multi-outlet converters for appliances.



All major appliances should be plugged directly into a wall receptacle outlet. Only plug one heat-producing appliance into a receptacle outlet at a time.



A heavy reliance on extension cords is an indication that you have **too few outlets** to address your needs. Have a qualified electrician inspect your home and add new outlets.



Power strips only add additional outlets; they do not change the amount of power being received from the outlet.



50%

The CPSC estimates more than 50% of electrical fires that occur every year can be prevented by Arc Fault Circuit Interrupters (AFCIs).

To learn more about AFCIs, visit ESFI.org.



Only use the appropriate watt bulb for any lighting fixture. Using a larger watt light bulb may cause a fire.

Report from

THE BOARD OF DIRECTORS SEPT. 30, 2016

When, where and who: The Board of Directors met in Dickinson on Sept. 30.

Agenda: The Board reviewed, added to and approved the meeting agenda.

Minutes of the previous meeting: The Board reviewed and approved the minutes of the Aug. 30, 2016 meeting.

Co-General Managers' report: Chris Baumgartner and Don Franklund presented the managers' report.

Work Plan and Operations Budget 2017: Mr. Bentz reviewed the proposed capital budget and operations list with the Board.

RESOLVED, that the 2017 Work Plan and Operations Budget be and hereby is accepted and approved as presented.

Chief Financial Officer report: Mr. Kupper provided the Board with a summary of his written report. Overall, Roughrider's operating margin and overall margin remain strong.

RESOLVED, that the August 2016 Financial Reports be and hereby are accepted as submitted.

Operations and Construction report: Mr. Bentz referred the Board to his written report.

Upcoming meetings: The next Board meeting was set for 10 a.m. Central Time on Oct. 28, 2016, at Roughrider's office in Hazen, North Dakota.

Other Business: There being no other business, upon motion made, seconded and unanimously carried, the meeting adjourned. ■

Roughrider Electric Cooperative offers members CONSERVATION AND ENERGY EFFICIENCIES INCENTIVES

Roughrider Electric Cooperative is continuing the conservation and energy-efficiency program through 2016. The incentives help you, the member, become more energy efficient.

The program for 2016 will include ground-source heat pumps and air-source heat pumps.

Members must buy and install qualifying systems between Jan. 1, 2016 and Dec. 31, 2016. The program for the heat pumps is for new installation or for replacement of a conventional heating system.

Roughrider Electric Cooperative personnel will check the

installation, and get the appropriate documentation and receipts. Once completed and approved, Roughrider Electric Cooperative will send a check directly to the member to help cover the purchase cost.

A maximum dollar amount has been set aside for the incentive program. The program will close when we meet this amount. Roughrider Electric reserves the right to cancel the program without further notice. One rebate allowed per member.

For more information, please contact Brad Quenette, director of member services, at 800-748-5533 or email bquenette@roughriderelectric.com.

Ground-Source Heat Pumps:
Required minimum efficiency

\$150 per ton with a maximum rebate of \$600
CLOSED LOOP: EER >= 14.1 COP >= 3.3
OPEN LOOP: EER >= 16.2 COP >= 3.6

Air-Source Heat Pumps:
Required minimum efficiency

\$100 per ton with a maximum rebate of \$400
HSPF >= 8.2 EER >= 12 SEER >= 14.5



WE KEEP THEM
UP HERE FOR
A REASON.

STAY CLEAR OF DOWNED
POWER LINES.

Helping members use electricity safely, that's
the power of your co-op membership.
Learn more from the experts themselves
at *TogetherWeSave.com*.



HOLIDAY CLOSINGS

Roughrider Electric Cooperative will be closed
Friday, Nov. 11, for Veterans Day, and Thursday and
Friday, Nov. 24 and 25 for Thanksgiving.



www.roughriderelectric.com

HAZEN OFFICE

701-748-2293 or 800-748-5533
800 Highway Dr., Hazen, ND 58545
7:30 a.m. – 4 p.m. CST Monday-Friday

Payments may be deposited in the deposit box by
Roughrider Electric's main office entrance or in the
drop boxes located at Krause's Super Valu in Hazen or
Bronson's Super Valu in Beulah.

DICKINSON OFFICE

701-483-5111 or 800-627-8470
P.O. Box 1038, 2156 4th Ave. E.
Dickinson, ND 58602
8 a.m. – 5 p.m. MST Monday-Friday

Payments may be deposited in the deposit box west of
Roughrider Electric's main office entrance or in the drop
boxes located at Dickinson City Hall, or the north and
south locations of Family Fare supermarkets.

OFFICERS AND DIRECTORS

Roger Kudrna, President; Dickinson	483-8377
Darell Herman, Vice President; Beulah	873-4371
Troy Sailer, Secretary; Golden Valley	948-2427
Bruce Darcy, Treasurer; Golden Valley	983-4222
William Retterath; Center	794-8729
Arnold Kainz; Dickinson	483-8207
Dan Price; Hensler	794-3779
Greg Steckler; Dunn Center	548-8122
Callen Schoch; New England	579-4395

MANAGEMENT

Don Franklund	Co-General Manager/CEO
Chris Baumgartner	Co-General Manager/CEO



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