

# ROUGH RIDER NEWS

ELECTRIC COOPERATIVE

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Your Touchstone Energy® Cooperative 

ROUGH RIDER ELECTRIC COOPERATIVE ADDED THIS FEATURE TO BE COMPLIANT WITH THE PAYMENT CARD INDUSTRY (PCI) DATA SECURITY STANDARD. THESE WORLDWIDE REQUIREMENTS ARE DESIGNED TO HELP COMPANIES THAT PROCESS SUCH PAYMENTS PREVENT CREDIT CARD FRAUD THROUGH INCREASED DATA CONTROLS. MOVING TO THIS SYSTEM ENSURES OUR CONTINUED ABILITY TO ACCEPT DEBIT AND CREDIT CARD PAYMENTS.



**Baumgartner**



**Franklund**

## *Managers' Message*

### **Compliance requirements protect Roughrider and increase reliability**

BY CHRIS BAUMGARTNER AND DON FRANKLUND,  
CO-GENERAL MANAGERS

In April 2013, a sophisticated sniper attack on the Metcalf transmission substation near San Jose, California, resulted in the most significant incident of domestic terrorism involving the bulk power grid at that time. While the attack resulted in significant damage to electrical infrastructure, it did not cause major power disruptions because officials were able to reroute electricity remotely.

The Metcalf incident is only the beginning. In December 2015, a cyber-attack on a regional electrical distribution utility in Ukraine resulted in more than a quarter-of-a-million homes being out of power for hours. Only through quick action by its system operators were they able to limit the damage.

While it's hard to imagine something like this happening in the Roughrider Electric Cooperative service area, it's not a stretch of the imagination.

In 2015, a *USA Today* analysis of federal energy records found that about once every four days, part of the nation's power grid is struck by a cyber or physical attack. If criminals would be successful in taking down part of our national electric grid, it could leave millions in the dark and cause billions of dollars in economic damages.

How are electric cooperatives across the state and nation protecting themselves from these attacks? We are affiliated with NERC, the North American Electric Reliability Corporation, and FERC, the Federal Energy Regulatory Commission. NERC develops and enforces reliability standards; assesses seasonal and long-term reliability; monitors the

bulk power system through system awareness; and educates, trains and certifies industry personnel. FERC regulates the transmission and wholesale sales of electricity in interstate commerce; protects the reliability of the high-voltage interstate transmission system through mandatory reliability standards; and enforces FERC regulatory requirements through imposition of civil penalties and other means, among other responsibilities.

Our compliance team holds regular meetings with representatives of NERC and FERC to discuss compliance issues that affect the way we do business as electric cooperatives. At this time, our distribution cooperative is preparing for a number of updates that may be occurring in the future, including changes to physical and cyber security.

Roughrider is taking a proactive approach by making some changes to our electrical system before they become required. We are in the process of limiting access to our substations to increase our physical security. To better protect our cyber security, we have redesigned our computer networks and limited the number of employees who have access to information.

Our power providers are also working to beef up our cyber security. Last November, Basin Electric Power Cooperative participated in a national NERC security exercise to self-assess its emergency response and recovery plans through a simulated exercise that took place across North America. The exercise, known as GridEx III, is designed to enhance the coordination of cyber and physical security resources and practices within the industry, as well

as communication with government partners and other stakeholders, including those in Canada and Mexico.

More than 350 organizations including Basin Electric worked together to protect the grid in simulated physical and cyber security breaches. With the completion of the exercise, a senior compliance engineer with Basin Electric reported that it was encouraging to see Basin's employees show a high level of resiliency in the face of threats.

Making changes at our substations and within our networks is not cheap, easy or fast. But we've seen how advanced technology can streamline the way we do business and ultimately make our cooperative more effective and efficient. And at the end of the day, it is our responsibility to you, our member-owner, to provide reliable electric service. In Roughrider planning for future compliance changes and making improvements now to protect our own electric system, we are also doing our part to increase reliability across the bulk electric system. It is an investment in resources and employees that will serve our members well now and in the future.

We will continue to monitor terrorist attacks nationally and internationally, and keep holding conversations with NERC and FERC as to what compliance changes might be coming down the pike that will affect our cooperative, and how they might affect you, our member-owner.

Thank you for taking the time to read your *North Dakota Living* local pages, and stay on top of these important issues. ■

Report from

# THE BOARD OF DIRECTORS

## APRIL 29, 2016

**When, where and who:** The Board of Directors met in Hazen on April 29.

**Agenda:** The Board reviewed, added to and approved the meeting agenda.

**Minutes of the previous meeting:** The Board reviewed and approved the minutes of the March 24, 2016, meeting.

**Co-General Managers' Report:** Chris Baumgartner and Don Franklund presented the managers' report.

**Safety Coordinator report:** The Board was referred to Mr. Stastny's written report. Mr. Franklund shared with the Board new Western Area Power Administration regulations for security that will be implemented, and something Roughrider will be required to comply with.

**Upcoming meetings:** The next Board meeting was set for 9 a.m. Mountain Time on May 26, 2016, at Roughrider's office in Dickinson, North Dakota.

**Other business:** The Board entered into Executive Session. Upon exiting Executive Session, there being no other business, upon motion made, seconded and unanimously carried, the meeting adjourned. ■

## Roughrider Electric Cooperative offers members CONSERVATION AND ENERGY EFFICIENCIES INCENTIVES

**R**oughrider Electric Cooperative is continuing the conservation and energy-efficiency program through 2016. The incentives help you, the member, become more energy efficient.

The program for 2016 will include ground-source heat pumps and air-source heat pumps.

Members must buy and install qualifying systems between Jan. 1, 2016 and Dec. 31, 2016. The program for the heat pumps is for new installation or for replacement of a conventional heating system.

Roughrider Electric Cooperative personnel will check the

installation, and get the appropriate documentation and receipts. Once completed and approved, Roughrider Electric Cooperative will send a check directly to the member to help cover the purchase cost.

A maximum dollar amount has been set aside for the incentive program. The program will close when we meet this amount. Roughrider Electric reserves the right to cancel the program without further notice. One rebate allowed per member.

For more information, please contact Brad Quenette, director of member services, at 800-748-5533 or email [bquenette@roughriderelectric.com](mailto:bquenette@roughriderelectric.com).

**Ground-Source Heat Pumps:**  
Required minimum efficiency

**\$150 per ton with a maximum rebate of \$600**  
CLOSED LOOP: EER >= 14.1 COP >= 3.3  
OPEN LOOP: EER >= 16.2 COP >= 3.6

**Air-Source Heat Pumps:**  
Required minimum efficiency

**\$100 per ton with a maximum rebate of \$400**  
HSPF >= 8.2 EER >= 12 SEER >= 14.5

## Is your name on this list?

These are names of current and former members whose capital credit checks issued in December 2015 remain uncashed. Please contact us if your name appears on this list so we can update our records and re-issue your check.

### What are capital credits?

When you buy electricity from Roughrider Electric Cooperative, you become a member and owner. You then have a share in the capital that remains at the end of the year. After expenses for furnishing your energy are satisfied, money left over, "margins," is set aside for you in the form of capital credits. These credits are divided among members, based on the amount and cost of electricity you purchased throughout the year.

Your capital credits become the cooperative's equity, and make it possible for us to secure loans and maintain facilities and services. The Board of Directors may authorize a capital credit retirement when they deem the financial position of the cooperative is strong enough to support it.

In December, members and former members received more than \$1.2 million in capital credit retirements. We reserve your capital credits for you even if you leave the cooperative and move out of the area. If you are eligible for a capital credit retirement, we will make a diligent effort to send you a check by mail to your most current address on file.

If the check is returned or is left unclaimed, your name will appear in Roughrider Electric Cooperative *News*, as names appear here this month.

If you have information about any of the following names which may have a new address, please contact us via phone or email, 1-800-748-5533 or [info@roughriderelectric.com](mailto:info@roughriderelectric.com).

Persons who wish to claim checks from the following list should be prepared to provide proper personal identification. Please keep a current address on file to help us deliver your future checks. If you have been a member before, tell us and help us keep your file up-to-date.

### Capital Credit Check Listing December 2015

A To Z Repair	Arvid C. Hecker	Bruce Dassinger	Cheryl Flyberg
A-1 Welding Products Inc.	Barry Goldfarb & Co Inc.	Bruce C. Jaeger	Christian B. Vogeli
Aaron Mittelstadt	Ben Bird	Bruce J. Juenker	Christie Scholin
Aaron J. O'Brien	Bernadette Sturgeon	Bruce Thole	Christy Stevens
Adrian L. Crance Jr.	Estate	Bruce H. Winkler	Church Of Christ
Agassiz Construction	Bernard P. Bouck	Buffalo Valley Archers	Clark Neurohr
Agate Petroleum Inc.	Bernie Marsh	C. Mack Shaver	Coda Energy Inc.
Airfone Inc.	Beulah Congregation Of	Calmer Fahlsing	Colleen W. Wiest
Airforce, Dept. of U.S. Treas.	Jehovah	Calvin Wahl	Collin Eidsness
Alan J. Hammel	Bill Gilbert	Calvin Wittmayer	Corby Elkin
Alan Pavlicek	Bill Gress	Candice A Messer	Cormac H. Dolan
Allan E. Eberts	Billy K. Scott	Carl J. Martin	Country Estates Mobile Court
Allen J. Fitterer	Bob Cullinan	Carla Palaniuk	Cowboy Cafe
Alton Torgeson	Bob Mcneil	Carol Hoff	Craig Wandler
Anchor Bay Corporation	Brad Braunberger	Carol Stigen	Curt Fuchs
Anthony J. Dregson	Brad Gjermundson	Carrie Hendrickson	Curtis Binstock
Anthony Knopik	Bradley Davis	Carter Elevator Co Inc	Curtis Custom Homes
Ardella Lazorenko	Brenda J. Fredericks	Cary L. Hays	Curtis D. Halvorson
Arlis R. Kling	Brenda Hassebrock	Cary Ost	Curtis J. Reiter
Arnold Rodakowski	Brenda Henjum	Casey Heidt	Curtis A. Steffan
Arthur J. Krebs	Brenda Wanner	Cecelia Hurt	Cynthia Grinde
Arthur A. Weiss	Brent Herker	Chad Edwards	D & R Truck & Auto
Arvera S. Wilson	Brian Filibeck	Charles Butcher	Dahmus Construction
	Brian Repnow	Charles A. Steffan	Dakota Oilfield Serv
	Brian Zietz	Charlotte Martin	

Dale Diede  
 Dale Schank  
 Dale R. Zietz  
 Dallas Schmidt  
 Daniel L. Wallach  
 Daniel V. Walsvik  
 Danny Reiter  
 Darcy L. Kramlich  
 Darcy Pladson  
 Darin Soland  
 Darin Steindl  
 Darrell W. Kelsch  
 Darrell Sadowsky  
 Dave Collins  
 David F. Armstrong  
 David W. Erickson  
 David Hafner  
 David D. Kuehn  
 David Martin  
 David W. Norton  
 David Toepke  
 Dawn Wandler  
 Dean Kadrmars  
 Dean Schoeder  
 Deb Halter  
 Deborah K. Privratsky  
 Denise Kukowski  
 Dennis R. Dukart  
 Dennis P. Johnson  
 Dennis Rohlf  
 Dept Of Hud  
 Desarae Stearns  
 Diane Jandt  
 Dickinson Trap Club  
 Dion H. Friedt  
 Don Bruffey  
 Donald Ackerman  
 Donald M. Decker  
 Donna Tessier-Veit  
 Dorothy Callahan  
 Dorothy Chaput  
 Dorothy Hutson  
 Douglas Gleich  
 Douglas Horst  
 Douglas E. Thomy  
 Duane Pavlicek  
 Duane Steffes  
 Dudley Deardorff  
 Dukart Frank R. Trust

Duttenhefer Liana  
 Dyna Jet Inc.  
 Eagle Water Users Assoc.  
 Earl Erdman  
 Eddy J. Heck  
 Ed's Place  
 Edward Obrecht  
 Edward J. Stockert  
 Edwards, Jane  
 Elbert R. Schwartz  
 Emma Jones  
 Erdman Funeral Home  
 Eric S. Belcher  
 Ethel M. Fears  
 Evan J. Harrison  
 Fandrich, Dusty  
 Federal Express  
 Finice & Mary  
 Velenchenko  
 Four Corners Cafe  
 Frank R. Eide Jr.  
 G & J Myers Properties  
 LLC  
 G L Trucking & Rental  
 Inc.  
 Gabriel P. Kessel  
 Gantt, Patricia M.  
 Garland Stockdill  
 Gary R. Fried  
 Gary H. Jacobsen  
 Gary R. Larson  
 George Schoenbeck  
 George Staigle  
 Gerald Guthmiller  
 Gerald Steier  
 Gerald L. Steiner  
 Glenn Steffen  
 Gloria J. White  
 Gordon Dobitz  
 Gordon Kostelecky  
 Grant G. Gilliland  
 Graymont Western Us Inc.  
 Greg Schoneck  
 Gregg Gross  
 GTE Government Systems  
 Inc.  
 Harry S. Globstad  
 Harry Wilson  
 Heidi M. Haugen

Heirloom Wood Shoppe  
 Highlands Operating  
 Co. Inc.  
 Hillside I. Apartments  
 Holen Construction  
 Holly G. Dahl  
 Hurysz, Edwin E.  
 James M. Dahlin  
 James Hausauer  
 James Hlibichuk  
 James Klein  
 James J. Mcglynn  
 James Perhus  
 James Urlacher  
 Janice Wiest  
 Jason Wock  
 Jay Price  
 Jay E. Steen  
 Jay D. Wieland  
 Jeff Mcgregor  
 Jeff A. Schiff  
 Jeff Schumacher  
 Jerald L. Buckman  
 Jerome R. Bailey  
 Jerome D. Kitzmann  
 Jerrell Schiff  
 Jerry Torstenson  
 Jerry J. Weber  
 Jesse Hanson  
 Jesse J. Keidel  
 Jody J. Murschel  
 Joel Ficek  
 John Garrett  
 John Wegleitner  
 Johnny L. Braun  
 Jolene M. Svihovec  
 Jonas Biffert  
 Joseph M. Elis  
 JT Sailer  
 Judith Ramos  
 Julie Rothstein  
 Kandi Olson  
 Karen Bauer  
 Karen Holt  
 Karen D. Pender  
 Katherine Pfeifle  
 Keith A. Kovash  
 Kelly Holst  
 Kelly C. Krogh

Kelly Kruger  
 Ken Berg  
 Ken Splichal  
 Kenneth Kautzmann  
 Kenneth K. Miller  
 Kenneth L. Vogel  
 Kent Rogne  
 Kent J. Slinde  
 Kevin Clyde  
 Kevin Harguth  
 Kevin Kanski  
 Kevin Klatt & Leo Klatt  
 Estate  
 Kim Huisman  
 Kim Morast  
 Kindra Lima  
 Kostelecky Trucking  
 Kurt Olson  
 Kurt Roller  
 L & D Construction  
 L & R Properties  
 L C Johnson  
 Ladson & Hanson  
 Charter Service  
 Lake Sakakawea Est  
 Water Users  
 Larry Bolinske  
 Larry Goedert  
 Larry Ketterling  
 Larry R. Roth  
 Lavonne Hoff  
 Leanne Russell  
 Lee Scott  
 Lene Rafferty  
 Leon Decker  
 Leroy Vetter  
 Linda Buttry  
 Linda Huffman  
 Linda A. Perhus  
 Lisa Benz  
 Lloyd Thornton  
 Lois Crevier  
 Louis A. Biondo  
 Louise Clift  
 Louise Gartner  
 Lowell Aman  
 Lucas Foss  
 Lyle R. Fogel  
 Lynda Dehnke

Main Energy	Patti Gunwall	Rod Lee	Theresa A. Simon
Marc A. Cunningham	Paul Ooka	Rodney Kessel	Theresa Weyer-Dobitz
Marcie Johnsen	Paul Privratsky	Rodney A. Stein	Thiem Drilling
Marcuson, Benny	Paul Wilhelm	Roger Vanraden	Thompson Bros Inc.
Mark C. Bledsoe	Paula M. Koffler	Roman Yourk Equity	Tim Armbrust
Mark Scharnowski	Paula J. Martin	Trust	Tim Phillips
Marlin S. Hanson	Paulson, Judith A.	Ronald Glatt	Tim Stroh
Marvin Berg	Perry J. Kitzan	Ronald Rebel	Timothy L. Braun
Marvin J. Berg	Peter L. Odermann	Rose C. Hecker	Todd A. Kisse
Marvin A. Damschen	Phyllis Hildebrand	Ross A. Kadrmas	Todd E. Wolfe
Marvin Svihl	Prairie Air Distributing	Royal V. Warner	Tom Haugen
Mary Albrecht	Process & Production	Ruth Sedlak	Operating Co.
Mary Ann Kjos	Machine & Supply	S&S Installers	Tom Rank
Mary L. Meduna Lund	Patricia Raby	Safety Control Inc.	Tom Rixen
Mary R. Ziman	RK Scarlett	Samuel Gary Jr. & Assoc.	Tom Steger
Messer Warehouse	Rainald Romanyshyn	Inc.	Tomas Lindseth
M-I LLC	Ralph Vetter	Sandy Biffert	Total Minatome Inc.
Michael D. Barnes	Randall Bren	Sandy Hassebrock	Trico Industries Inc.
Michael W. Castagnetto	Randall Hlebechuk	Schwalbe Rentals	Troy D. Woodbury
Michael J. Dunlap	Rayeann Christensen	Scott Chase	Vaunda Olheiser
Michael R. Myers	Raymond Morast	Scott L. Johnson	Vernon Hansen
Michael C. Shircliff	Raymond Volesky	Scott Peterson	Vernon E. Nealis
Michael M. Yates	RCA Corporation	Shane E. Etwiler	Vicki L. Globstad
Michelle Garrett	Reba Heuchert	Shannon M. Mikkelson	Vicky Pfliger
Michelle Kadrmas	Rebecca Hutzenbiler	Sharon K. Stimac	Voyageur Cove
Michele Mahin	Rhonda Etzel	Shearson Lehman Hutton	Voyageur Cove Camp
Mitch Ingman	Rial Genre	Mortgage	Walter Peterson
Mitchell Struxness	Richard L. Cross	Sheila Verke	Wanda Etzel
Nadine K. Anthony	Richard A. Davis	Shelly A. Zacher	Wayne M. Cahoon
Nancy Connell	Richard L. Dolbear	Sherri Birkeland	Wayne A. Freidig
Nancy Davis	Richard Filipi	Shirley J. Schulz	Wayne R. Hansen
Nancy Scheeler	Richard B. Mullen	Snyder Oil Company	Wayne Herman
Nancy Sickler	Richard L. Reb	Sperry-Sun Drilling Serv	Wayne H. Stevens
Natasha Berner	Richard Veitch	Squeaky Clean Car Club	Weatherford
ND 4 Mckenzie Ltd	Rick J. Myers	Stacey L. Herron	International Inc.
Prtship	Ricky Dolechek	Steve Fairchild	Weidner Bay Resort
Neal Hoff	Riverview Garden Apts.	Steve A. Guenthner	Association
Neal J. Schneider	Rob Weisz	Steve Vancleve	West River Plumbing
Neil Hecker	Robert Bennett	Steven Hintz	WH Hunt Trust Estate
Nickolaus Roerick	Robert Feist	Suny Research	Wilfred Lund
Nicole Deines	Robert F. Fischer	Foundation	William Becker
Northern League Sports	Robert Green	Susan Beyers	William C. Monahan
Cards	Robert J. Maguire	Susan Schneider	William Reitmeier
Olga E. Heiser	Robert R. Messmer	Tami M. Running	Wm B. Van Oosting
Owen L. Johnsen	Robert J. Poulin	Tammy Legg	Word Of Faith Church
Page Myers	Robert L. Primeaux	Terence Schmidt	
Pamela Guenthner	Robert J. Rebel	Terry Clement	
Pamela R. Stabenow	Robert L. Skager	Terry Tormaschy	
Patricia J. Stein	Robin Griffin	Tess Mattheis	

**“The Greatest Show in the West,” the Medora Musical, runs from June 3 to Sept. 10. The live show begins at 7:30 p.m. MDT in the Burning Hills Amphitheatre.**

**Roughrider Electric Cooperative and other North Dakota Touchstone Energy® Cooperatives support the 2016 Medora Musical by sponsoring the Burning Hills Singers in this fantastic, family friendly performance.**

**As a result, all Touchstone Energy Cooperative members can use the exclusive **TOUCH2016** discount code for **15 percent off** of the following attractions during any night of the season:**

- **Tickets to the Medora Musical**
- **Pitchfork Steak Fondue Tickets**
- **Bully Pulpit Golf Course Admission**
- **Lodging at any of the following:**
  - **Bunkhouse Motel**
  - **Badlands Motel**
  - **Rough Riders Hotel**



**Roughrider Electric Cooperative will be closed on Monday, July 4, to honor the Independence Day holiday. Line crews will be available in the event of a power outage.**

**811**  
Know what's below.  
Call before you dig.

**KNOW WHAT DANGERS LIE BELOW  
DIG SAFELY**

**Accidents can happen to anyone.**

The 3rd Annual ND  
**Fishin' For The Cure**  
curing childhood cancer one lake at a time

**Lake Sakakawea's  
Beulah Bay  
Saturday, June 18**

**Fishin' for the Cure** is a charity fishing tournament to raise funds for cancer research and clinical trials. Help us find a cure by coming to the Wurst Shop sponsored meal, enjoying the family fun games, registering to fish in the tournament, volunteering to help, becoming a sponsor or making a donation.

Visit  
**FishinForTheCure.com**  
to register!

For more info: tyvals@yahoo.com  
or 701-290-2415  
**CANCER BITES | HELPING TO  
CURE CHILDHOOD CANCER**



[www.roughriderelectric.com](http://www.roughriderelectric.com)

**HAZEN OFFICE**  
701-748-2293 or 800-748-5533  
800 Highway Dr., Hazen, ND 58545  
7:30 a.m. – 4 p.m. CST Monday-Friday

Payments may be deposited in the deposit box by Roughrider Electric's main office entrance or in the drop boxes located at Krause's Super Valu in Hazen or Bronson's Super Valu in Beulah.

**DICKINSON OFFICE**  
701-483-5111 or 800-627-8470  
P.O. Box 1038, 2156 4th Ave. E.  
Dickinson, ND 58602  
8 a.m. – 5 p.m. MST Monday-Friday

Payments may be deposited in the deposit box west of Roughrider Electric's main office entrance or in the drop boxes located at Dickinson City Hall, or the north and south locations of Family Fare supermarkets.

**OFFICERS AND DIRECTORS**

Roger Kudrna, President; Dickinson .....483-8377  
Darell Herman, Vice President; Beulah .....873-4371  
Troy Sailer, Secretary; Golden Valley .....948-2427  
Bruce Darcy, Treasurer; Golden Valley .....983-4222  
William Retterath; Center .....794-8729  
Arnold Kainz; Dickinson .....483-8207  
Dan Price; Hensler .....794-3779  
Greg Steckler; Dunn Center .....548-8122  
Callen Schoch; New England .....579-4395

**MANAGEMENT**

Don Franklund .....Co-General Manager/CEO  
Chris Baumgartner .....Co-General Manager/CEO



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