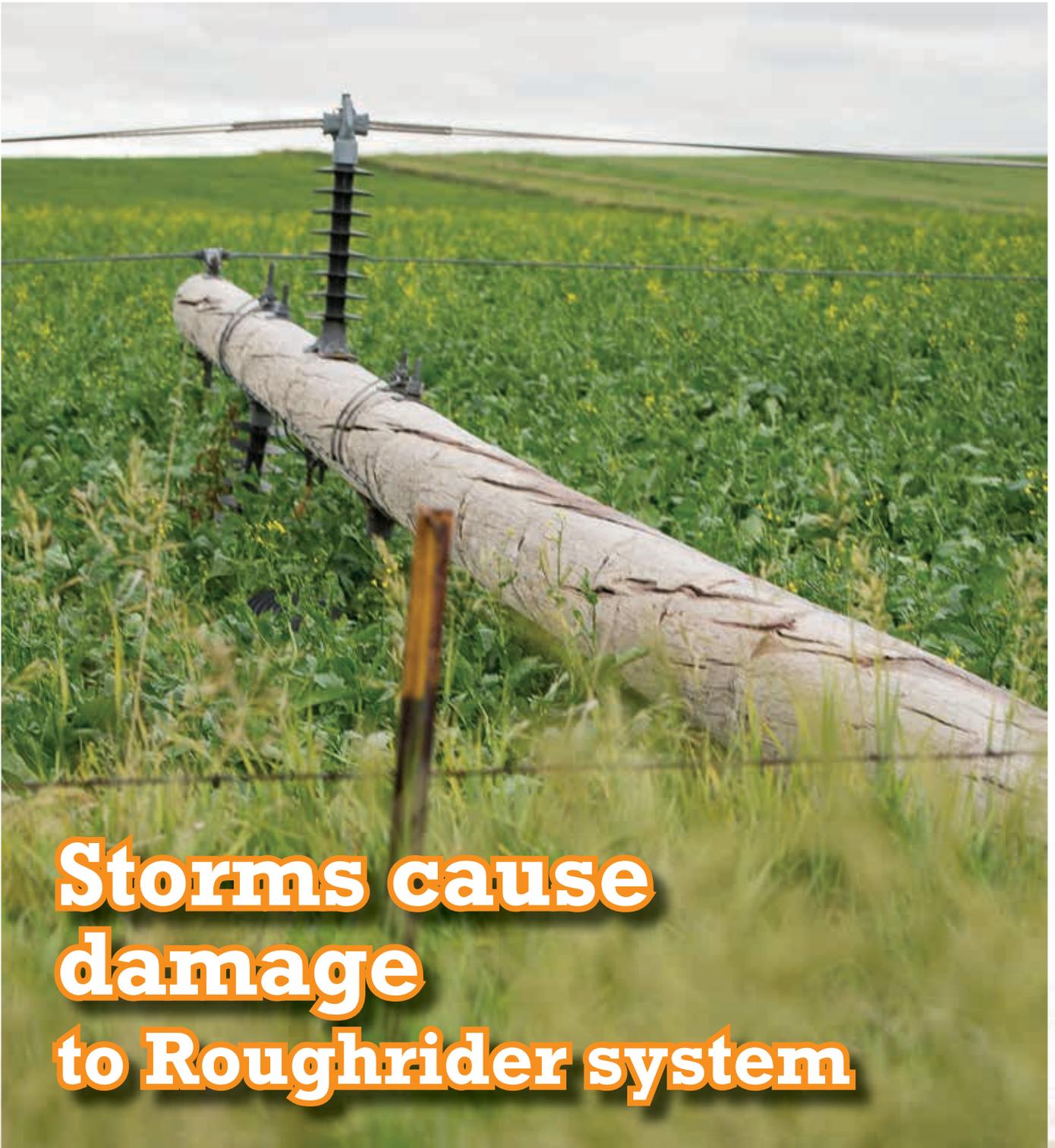


Your Touchstone Energy® Cooperative 

# ROUGH RIDER NEWS

ELECTRIC COOPERATIVE

AUGUST 2016



**Storms cause  
damage  
to Roughrider system**

Grain bin damage in Hazen.



# Storms cause damage to Roughrider system

**M**ultiple storms caused damage and outages to the Roughrider Electric Cooperative electric system. The first came through on the night of June 22. The storm took down nine transmission poles on the Sakakawea Pumping Tap northwest of Beulah, which affected the intake to the Southwest Water Authority and Basin Electric Power Cooperative. Contractors were called in to help replace the damaged poles. Power was restored the next day. Numerous grain bins blew over and tree damage also occurred. A garage at Blue Water Ridge was completely destroyed from the wind.

Less than two weeks later on July 3, another storm roared through the area, taking out 25 transmission poles on the Prairie Tap and 13 transmission poles on

*continued on page C4*

*A transmission pole south of the North Beulah Sub.*



*Crews repairing damage from the June 22 storm.*





*The roof from Sues Café.*

**continued from page C2**

the DGC tap south of the north Beulah Sub. Crews were able to do some extensive switching to restore power to most members. These lines were re-energized on July 7. There was extensive damage in Hazen. Numerous trees were broken or uprooted. The entire roof at Sue's Café in downtown Hazen was blown off. The neighboring building that Power Plant Gym occupied had severe damage in the roof, caused by the roof from Sue's Café landing on it. It punctured a hole in the roof and caused major water damage.

In the same storm that Killdeer endured on July 10, Roughrider Electric lost one transmission pole south of Four Eyes Substation and nine distribution poles southwest of Killdeer.

We would like to thank our linemen for the long hours they put in to restore the power to you, our valued members. Keeping safe while working in these conditions is our number-one goal, and that was accomplished. ■



*Tree damage in Hazen.*



# SAFETY FIRST

## IF YOU HAVE A GENERATOR, KNOW HOW TO USE IT SAFELY

**Tips for safe generator operation:**  
Read and follow all manufacturer operating instructions.

- **Never** connect a standby generator into your home's electrical system.
  - 1) **For a stationary generator** — A professional should have installed an approved double-throw switch, which keeps your house circuits separate from the utility.
  - 2) **For a portable generator** — Plug your appliance directly into the outlet provided on the generator.
- Set up and run your generator in a **well-ventilated area outside the home** — out and away from your garage — away from doors, windows, and vents into your home. The carbon monoxide the generator produces is **DEADLY**.
- **Start the generator first** — BEFORE connecting appliances.
- **Use a heavy-duty extension cord** to connect electric appliances to the outlet on the generator.



## The Center of Customer Engagement

Manage your Roughrider Electric Cooperative account right from your smart phone with SmartHub.

At the touch of a button, you can:

- make payments
- notify our billing department of account issues
- check your electric usage
- communicate directly with us

Download the FREE mobile or tablet app in the Apple App Store or Android Marketplace.

Online bill pay will now be in SmartHub, available through our web site, [roughriderelectric.com](http://roughriderelectric.com).



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Report from

# THE BOARD OF DIRECTORS

## JUNE 24, 2016

**When, where and who:** The Board of Directors met in Hazen June 24.

**Reorganizational Meeting:** The Board held its annual Reorganizational Meeting in accordance with the Bylaws.

The following officers were elected.

- President – Roger Kudrna
- Vice President – Darell Herman
- Secretary – Troy Sailer
- Treasurer – Bruce Darcy

**Board Member monthly report:** The Board discussed outages that occurred during the past month, and the repairs necessitated by the outages. Several severe storms damaged Roughrider's system. Nine transformer poles that served Southwest Water Authority were lost. There were also a number of single poles that were lost. Mr. Hibl and Mr. Baumgartner reported on the efforts taken to repair the system feeding Southwest Water Authority. Many crews worked together to get the system working as quickly as possible.

**Agenda:** The Board reviewed, added to and approved the meeting agenda.

**Minutes of the previous meeting:** The Board reviewed and approved the minutes of the May 26, 2016, meeting.

**Safety Coordinator report:** The Board was referred to Mr. Stastny's written report.

**Chief Financial Officer report:** The Board reviewed the financial information and Mr. Kupper's written report.

**Operations & Construction report:** The Board was referred to Mr. Bentz's written report. The Co-General Managers provided updates on Roughrider's operations.

**Members Services/Key Account report:** Mr. Hibl referred the Board to his written report. He reported that the Brady I Wind Farm was approved, and Brady II's hearing before the Public Service Commission is scheduled for July.

**Upcoming meetings:** The next Board meeting was set for 9 a.m. Mountain Time on July 29, 2016, at Roughrider's office in Dickinson, North Dakota.

**Other business:** There being no other business, upon motion made, seconded and unanimously carried, the meeting adjourned. ■

## Roughrider Electric Cooperative offers members CONSERVATION AND ENERGY EFFICIENCIES INCENTIVES

**R**oughrider Electric Cooperative is continuing the conservation and energy-efficiency program through 2016. The incentives help you, the member, become more energy efficient.

The program for 2016 will include ground-source heat pumps and air-source heat pumps.

Members must buy and install qualifying systems between Jan. 1, 2016 and Dec. 31, 2016. The program for the heat pumps is for new installation or for replacement of a conventional heating system.

Roughrider Electric Cooperative personnel will check the

installation, and get the appropriate documentation and receipts. Once completed and approved, Roughrider Electric Cooperative will send a check directly to the member to help cover the purchase cost.

A maximum dollar amount has been set aside for the incentive program. The program will close when we meet this amount. Roughrider Electric reserves the right to cancel the program without further notice. One rebate allowed per member.

For more information, please contact Brad Quenette, director of member services, at 800-748-5533 or email [bquenette@roughriderelectric.com](mailto:bquenette@roughriderelectric.com).

**Ground-Source Heat Pumps:**  
Required minimum efficiency

**\$150 per ton with a maximum rebate of \$600**  
CLOSED LOOP: EER >= 14.1 COP >= 3.3  
OPEN LOOP: EER >= 16.2 COP >= 3.6

**Air-Source Heat Pumps:**  
Required minimum efficiency

**\$100 per ton with a maximum rebate of \$400**  
HSPF >= 8.2 EER >= 12 SEER >= 14.5

# SECURE PAY

DO YOU PREFER TO MAKE YOUR UTILITY PAYMENTS OVER THE PHONE?

OUR AUTOMATED SYSTEM,

**Secure Pay**, ENSURES A SAFE, RELIABLE METHOD. ALL PHONE PAYMENTS WILL USE THIS **Secure Pay** PHONE SYSTEM.

TO PAY USING OUR AUTOMATED PHONE SYSTEM, CALL US TOLL-FREE AT **1-844-241-0260**.



Your Touchstone Energy® Cooperative 

ROUGH RIDER ELECTRIC COOPERATIVE ADDED THIS FEATURE TO BE COMPLIANT WITH THE PAYMENT CARD INDUSTRY (PCI) DATA SECURITY STANDARD. THESE WORLDWIDE REQUIREMENTS ARE DESIGNED TO HELP COMPANIES THAT PROCESS SUCH PAYMENTS PREVENT CREDIT CARD FRAUD THROUGH INCREASED DATA CONTROLS. MOVING TO THIS SYSTEM ENSURES OUR CONTINUED ABILITY TO ACCEPT DEBIT AND CREDIT CARD PAYMENTS.

# HOLIDAY CLOSING LABOR DAY

Roughrider Electric Cooperative offices will be closed Monday, Sept. 5, in celebration of Labor Day. Roughrider directors and employees wish you and your family a safe, fun-filled holiday. Line crews will be available for emergency outages.



[www.roughriderelectric.com](http://www.roughriderelectric.com)

#### HAZEN OFFICE

701-748-2293 or 800-748-5533  
800 Highway Dr., Hazen, ND 58545  
7:30 a.m. – 4 p.m. CST Monday-Friday

Payments may be deposited in the deposit box by Roughrider Electric's main office entrance or in the drop boxes located at Krause's Super Valu in Hazen or Bronson's Super Valu in Beulah.

#### DICKINSON OFFICE

701-483-5111 or 800-627-8470  
P.O. Box 1038, 2156 4th Ave. E.  
Dickinson, ND 58602  
8 a.m. – 5 p.m. MST Monday-Friday

Payments may be deposited in the deposit box west of Roughrider Electric's main office entrance or in the drop boxes located at Dickinson City Hall, or the north and south locations of Family Fare supermarkets.

#### OFFICERS AND DIRECTORS

Roger Kudrna, President; Dickinson .....483-8377  
Darell Herman, Vice President; Beulah .....873-4371  
Troy Sailer, Secretary; Golden Valley .....948-2427  
Bruce Darcy, Treasurer; Golden Valley .....983-4222  
William Retterath; Center .....794-8729  
Arnold Kainz; Dickinson .....483-8207  
Dan Price; Hensler .....794-3779  
Greg Steckler; Dunn Center .....548-8122  
Callen Schoch; New England .....579-4395

#### MANAGEMENT

Don Franklund .....Co-General Manager/CEO  
Chris Baumgartner .....Co-General Manager/CEO



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## Hunting electrical equipment is never in season

**NO  
HUNTING**

#### SOME TIPS:

- Do not shoot at or near power lines or insulators.
- Familiarize yourself with the location of power lines and equipment on land where you shoot.
- Damage to the conductor can happen, possibly dropping a phase on the ground. If it's dry and the electricity goes to ground, there is the possibility of electrocution and fire.
- Be especially careful in wooded areas where power lines may not be as visible.
- Do not use power line wood poles or towers to support equipment used in your shooting activity.
- Do not place deer stands on utility poles or climb poles. Energized lines and equipment on the poles can conduct electricity to anyone who comes in contact with them, causing shock or electrocution.
- Do not shoot at, or near, birds perching on utility lines. That goes for any type of firearm, including pistols, rifles or shotguns.
- Do not place decoys on power lines or other utility equipment. Anything attached to a pole besides utility equipment can pose an obstruction – and a serious hazard – to electric cooperative employees as they perform utility operations.